

# Privacy Policy

**Business Name:** Apolo Appliance Solutions

## **1. Information We Collect**

We may collect personal information such as name, phone number, email address, service address, payment details, and appliance information when you book a service, contact us, or make a payment.

## **2. How We Use Your Information**

Your information is used to schedule services, provide repairs, process payments, communicate with you, issue invoices, and improve our services.

## **3. Sharing of Information**

We do not sell or rent your personal information. Information may be shared only with trusted third parties such as payment processors, parts suppliers, or service partners when required to complete your service.

## **4. Payment Information**

Payment information is processed securely through third-party payment providers. We do not store full credit card details.

## **5. Data Protection & Security**

We take reasonable measures to protect your personal information from unauthorized access, disclosure, or misuse.

## **6. Cookies & Website Data**

Our website may use cookies or similar technologies to improve user experience and analyze website traffic.

## **7. Customer Rights**

You may request access to, correction of, or deletion of your personal information, subject to legal and business requirements.

## **8. Third-Party Links**

Our website may contain links to third-party websites. We are not responsible for their privacy practices.

## **9. Changes to This Policy**

This Privacy Policy may be updated from time to time. Continued use of our services indicates acceptance of the updated policy.

## **10. Contact Us**

If you have questions about this Privacy Policy or how your information is handled, please contact Apolo Appliance Solutions.